



Camden County, MO
Emergency Management Agency
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**Ozarks Amphitheater-Tracy
Lawrence/Clay Walker Concert**
May 27th, 2022
AFTER ACTION REPORT

Prepared by
EMA Director Sam Henley



Executive summary – Camden County EMA staff was on scene to oversee and advise on any possibility of severe weather potential, provide immediate and direct access to the NWS Springfield office, provide immediate and direct access to warnings/alerts for the venue via the Hyper-Reach event code concert2022, analyze crowd ingress and egress for future emergency evacuation plans and procedures, and provide additional support and resource access to other first responder agencies during the May 27, 2022 Tracy Lawrence and Clay Walker concert at the Ozarks Amphitheater.

Observations – With a more mature crowd there were no real issues, which allowed EMA staff to focus on crowd and OA staff movement. Having a better or more defined understanding of where we are and are not allowed to go/be will help immensely to ensure our staff is not “in the way” or breaking some heretofore-unknown rule. OA staff are ALL very friendly and accepting; giving helpful directions and advice to our staff. It would be worth the conversation with OA management to see about adopting the OA as a point of distribution for the county local emergency operations plan. Leaving the OA when Tom gives the ten-minute gates open mark at the end of the evening is advisable since it will allow for EMA staff to be outside of the venue in case of a large-scale emergency.

The After-Action Report/Improvement Plan (AAR/IP) aligns exercise objectives with preparedness doctrine and related frameworks and guidance. Event information required for preparedness reporting and trend analysis is included; users are encouraged to add additional sections as needed to support their own organizational needs.

EVENT OVERVIEW

Event Name	Ozarks Amphitheater Tracy Lawrence and Clay Walker Concert
Event Dates	May 27th, 2022
Scope	Camden County Emergency Management Agency operated from 4:30 pm to 11:00 pm.
Focus Area(s)	Severe weather watch/Event Support
Capabilities	Intelligence & Information Sharing, Operational Coordination, Operational Communication, Public Information and Warning, Situational Assessment
Objectives	-Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU. -Analyze crowd ingress and egress for future emergency evacuation plans and procedures -Provide additional support and resource access to other first responder agencies
Threat or Hazard	potential for severe weather, crowds, traffic
Scenario	Camden County EMA staff was on scene to oversee and advise on any possibility of severe weather potential, provide immediate and direct access to the NWS Springfield office, provide immediate and direct access to warnings/alerts for the venue via the Hyper-Reach event code concert2022, analyze crowd ingress and egress for future emergency evacuation plans and procedures, and provide additional support and resource access to other first responder agencies during the May 27, 2022 Tracy Lawrence and Clay Walker concert at the Ozarks Amphitheater.
Sponsor	Ozarks Amphitheater via MOU with Camden County EMA
Participating Organizations	Camden County EMA, National Weather Service
Point of Contact	Sam Henley, Director Duty Cell 573-836-0178 Rick Bumarch, Deputy Director Duty Cell 573-932-4443 Camden County, MO Emergency Management Agency Office 573-346-7108 sam_henley@camdenmo.org

ANALYSIS OF CAPABILITIES

Aligning exercise objectives and capabilities provide a consistent taxonomy for evaluation that transcends individual exercises to support preparedness reporting and trend analysis. Table 1 includes the exercise objectives, aligned capabilities, and performance ratings for each capability as observed during the exercise and determined by the evaluation team.

Objective	Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.	Intelligence & Information Sharing, Operational Coordination, Operational Communication, Public Information and Warning	P			
Analyze crowd ingress and egress for future emergency evacuation plans and procedures	Intelligence & Information Sharing, Situational Assessment	P			
Provide additional support and resource access to other first responder agencies	Intelligence & Information Sharing, Operational Coordination, Operational Communication	P			

Table 1. Summary of Core Capability Performance

Ratings Definitions:

Performed without Challenges (P): The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

Performed with Some Challenges (S): The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.

Performed with Major Challenges (M): The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

Unable to be Performed (U): The targets and critical tasks associated with the capability were not performed in a manner that achieved the objective(s).

The following sections provide an overview of the performance related to each exercise objective and associated capability, highlighting strengths and areas for improvement.

1. Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

Severe weather advice

Strengths

The full capability level can be attributed to the following strengths:

Strength 1: EMA staff was on scene to oversee and advise on any possibility of severe weather potential.

Strength 2: EMA provided immediate and direct access to the NWS Springfield office.

Strength 3: EMA provided immediate and direct access to warnings/alerts for the venue via the Hyper-Reach event code concert2022.

Areas for Improvement

The following areas require improvement to achieve the full capability level:

Area 1: None

Reference: N/A

Analysis: Along with the above-mentioned strengths, the IDSS page set up through the NWS Event Support allows the EMA to be mobile and get incredibly in-depth information. The EMA also has access to the Lake Area Storm Spotters (LASS), which brings EMA staff immediate weather spotter information from various locations in Camden County, if needed. Utilizing all of the tools available, the EMA is able to provide an extra layer of assurance about possible incoming severe weather to OA.

2. Analyze crowd ingress and egress for future emergency evacuation plans and procedures

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

Analysis for EAP recommendations

Strengths

The full capability level can be attributed to the following strengths:

Strength 1: Access to the entire site, which allows us real-time analysis of the crowd flow data.

Strength 2: Access to staff and security to gather information on previous events.

Strength 3: Access to previous version of Emergency Action Plan.

Areas for Improvement

Area 1: None

Reference: N/A

Analysis: OA has a great start on an EAP, but there are several areas the EMA can lend Subject Matter Expert knowledge, experience, and insight. The EMA will work with OA to develop easy to understand emergency exit maps that can be posted throughout OA's grounds to help people understand where to go in case of an emergency. EMA staff can also assist in adding vital information to their existing EAP to assist them with efforts toward protecting life safety that can also help relieve some of the burden on first responders.

3. Provide additional support and resource access to other first responder agencies

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

Support other first responder agencies

Strengths

The full capability level can be attributed to the following strengths:

Strength 1: Combined effort for public safety from the EMA, other first responder agencies, access to additional resources in case of large-scale emergencies.

Strength 2: Established access to radio frequencies for first responder agencies as well as OA staff.

Strength 3: No reported incidents

Areas for Improvement

The following areas require improvement to achieve the full capability level:

Area 1: None

Reference: N/A

Analysis: Established resource guidelines, supply chains, and ordering ensure the ability for the EMA to obtain additional resources in the case of sudden, overwhelming emergencies.

Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Operational Coordination, Intelligence & Information Sharing	Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.	Ongoing		EMA, NWS, OA	OA-Tom Abbott NWS-Steve Runnels EMA-Sam Henley 573-836-0178	6/1/22	10/1/22
Operational Coordination, Operational Communications, Intelligence & Information Sharing	Analyze crowd ingress and egress for future emergency evacuation plans and procedures	Assist in adding to OA Emergency Action Plan (EAP) and form IAPs for the EMA and first responder agencies		EMA, OA	EMA-Sam Henley 573-836-0178 OA-Tom Abbott	6/1/22	12/31/22
Operational Coordination, Operational Communications, Intelligence & Information Sharing	Provide additional support and resource access to other first responder agencies	Speak with OA about adding the venue as a P.O.D.		EMA	EMA-Sam Henley 573-836-0178	6/7/22	During each event

APPENDIX B: EVENT PARTICIPANTS

Participating Organizations
Federal
None
State
Missouri State Highway Patrol (if needed)
Camden County
Camden County Emergency Management Agency
Camden County Sheriff’s Office (9-1-1 Dispatch)
Mid-County Fire Protection District
Mercy Ambulance Service
Additional first responder agencies (if needed)
Other participants
Ozarks Amphitheater