



**Camden County, MO
Emergency Management Agency
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**Magic Dragon Street Meet
May 7th, 2022
AFTER ACTION REPORT**

Prepared by
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Executive summary — The Camden County EMA was on scene to oversee the activation and use of members of our Community Emergency Response Team (CERT) for the 2022 Magic Dragon Street Meet. Attendance was three times higher than the event organizers estimated and expected. The EMA and CERT were stretched thin due to too many locations to cover and too few trained volunteers to handle traffic control, the CERT trailer, and parking lots. See recommendations at the end of this report for changes to operations for future events.

The After-Action Report/Improvement Plan (AAR/IP) aligns exercise objectives with preparedness doctrine and related frameworks and guidance. Exercise information required for preparedness reporting and trend analysis is included; users are encouraged to add additional sections as needed to support their own organizational needs.

EXERCISE OVERVIEW

Exercise Name	Magic Dragon Street Meet & Car Show
Exercise Dates	May 7th, 2022
Scope	Camden County Emergency Management Agency operated from 5:00 am to 6:00 pm.
Focus Area(s)	Communications and Logistics
Capabilities	Intelligence & Information Sharing, Operational Coordination, Operational Communication
Objectives	Oversee Community Emergency Response Team (CERT) functions and provide additional support for first responders and event hosts
Threat or Hazard	Pedestrians in crosswalks, traffic, heat, the potential for severe weather
Scenario	Magic Dragon Planning Committee hosted the annual Street Meet at Bagnell Dam. This year, there were three times the attendees, far beyond what was anticipated. Since Miller County does not have a CERT, LOPD Chief Launderville requested the use of Camden County CERT. A member of the Camden County EMA is deployed with CERT any time they are requested/activated for liability and oversight purposes.
Sponsor	Magic Dragon Street Meet Event Operations
Participating Organizations	Camden County EMA, Lake Regional Health System, Camden County CERT, Lake Ozark Police Department, Lake Ozark Fire Protection District, Miller County Sheriff's Department (9-1-1 Dispatch)
Point of Contact	Sam Henley, Director Duty Cell 573-836-0178 Rick Bumarch, Deputy Director Duty Cell 573-932-4443 Camden County, MO Emergency Management Agency Office 573-346-7108 sam_henley@camdenmo.org

ANALYSIS OF CAPABILITIES

Aligning exercise objectives and capabilities provide a consistent taxonomy for evaluation that transcends individual exercises to support preparedness reporting and trend analysis. Table 1 includes the exercise objectives, aligned capabilities, and performance ratings for each capability as observed during the exercise and determined by the evaluation team.

Objective	Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
Oversee Community Emergency Response Team (CERT) functions	Intelligence & Information Sharing, Operational Coordination, Operational Communication			M	
Provide additional support for first responders and event hosts	Operational Communication, Intelligence & Information Sharing, Operational Coordination			M	

Table 1. Summary of Core Capability Performance

Ratings Definitions:

Performed without Challenges (P): The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

Performed with Some Challenges (S): The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.

Performed with Major Challenges (M): The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

Unable to be Performed (U): The targets and critical tasks associated with the capability were not performed in a manner that achieved the objective(s).

The following sections provide an overview of the performance related to each exercise objective and associated capability, highlighting strengths and areas for improvement.

1. **Oversee Community Emergency Response Team (CERT) functions**

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

Traffic Control

Strengths

The partial capability level can be attributed to the following strengths:

Strength 1: Combined effort for public safety

Strength 2: Combined effort for volunteer safety

Strength 3: No Reported Incidents

Parking Control

Strengths

The partial capability level can be attributed to the following strengths:

Strength 1: Combined effort for public safety

Strength 2: Combined effort for volunteer safety

Strength 3: No Reported Incidents

Operate CERT trailer/Handle Volunteer Check-in

Strengths

The partial capability level can be attributed to the following strengths:

Strength 1: First year which we attempted and succeeded in providing an easily identified and accessible place for not only CERT volunteers to check-in, but all other volunteers checked in at the CERT trailer.

Strength 2: Allowed for rapid deployment of needed equipment and other resources

Strength 3: No Reported Incidents

Areas for Improvement

The following areas require improvement to achieve the full capability level:

Area 1: Whenever CERT is deployed for traffic control with eight or fewer members, only 1-3 intersections can safely be monitored by CERT.

Reference: Camden County EMA Operations Manual and Camden County CERT SOGs

Analysis: Prior to the massive influx of vehicle and pedestrian traffic, the number of CERT volunteers at three locations plus the trailer was more than sufficient. Once the influx began, however, not only were both members of the EMA staff required but CERT volunteers who are trained in traffic control were overwhelmed. Because of this, the EMA will be adding guidelines to the CERT SOGs regarding the number of assigned locations and the number of assigned CERTs for events.

2. Provide additional support for first responders and event hosts

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

Communications

Strengths

The partial capability level can be attributed to the following strengths:

Strength 1: Face-to-face and cell phone contact was good.

Strength 2: Relaying messages to the event operations staff in golf carts helped with getting info to event organizers.

Strength 3: Having a CERT bike messenger available was invaluable.

Areas for Improvement

Area 1: Have MOSWIN radios reprogrammed to include in-county and mutual aid frequencies.

Reference: Camden County Sheriff's Office Central Dispatch and multiple MA partners surrounding Camden County, Camden County LEOP

Analysis: Though the EMA radios had the Miller County Central Dispatch frequency, it was listen-only. For full interoperability with our mutual aid partners, we have secured the authority to have their frequencies switched to two-way communication.

Area 2: Have event radios to be able to communicate with Event Operations.

Reference: Communications best practices

Analysis: Though the CERT Assistant Coordinator had the radio/phone for the event, EMA personnel did not. For full interoperability with our served partners, we request that an event radio be provided to the lead EMA staff on scene.

Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Operational Coordination, Intelligence & Information Sharing	Whenever CERT is deployed for traffic control with eight or fewer members, only 1-3 intersections can safely be monitored by CERT.	Reach out to POC to update information.		EMA/CERT	EMA DD Rick Bumarch	6/7/22	10/4/22
Operational Coordination, Operational Communications, Intelligence & Information Sharing	Have MOSWIN radios reprogrammed to include in-county and mutual aid frequencies.	Reprogram radios		EMA and partners	EMA personnel	5/24/22	12/31/22
Operational Coordination, Operational Communications, Intelligence & Information Sharing	Have event radios to be able to communicate with Event Operations.	Include the EMA on planning committees.		EMA and served partners	EMA personnel and POC of respective event organizers.	6/7/22	During each event

APPENDIX B: EVENT PARTICIPANTS

Participating Organizations
Federal
None
State
None
Miller/Camden County
Magic Dragon Event Operations Committee
Camden County Emergency Management Agency
Miller County Sheriff’s Department (9-1-1 Dispatch)
Lake Ozark Police Department
Lake Ozark Fire Protection District
Community Emergency Response Team
Other participants
Lake Regional Health System