



**Camden County, MO**  
**Emergency Management Agency**  
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**Ozarks Amphitheater-The Black  
Crowes Concert**  
**August 20, 2022**  
**AFTER ACTION REPORT**

Prepared by  
EMA Director Sam Henley



**Executive summary** – Camden County EMA staff was on scene to oversee and advise on any possibility of severe weather potential, provide immediate and direct access to the NWS Springfield office, provide immediate and direct access to warnings/alerts for the venue via the Hyper-Reach event code concert2022, analyze crowd ingress and egress for future emergency evacuation plans and procedures, and provide additional support and resource access to other first responder agencies during the August 20, 2022 The Black Crowes concert at the Ozarks Amphitheater.

**Observations** – The EMA staff provided all promised services agreed to in the MOU signed by both parties.

The After-Action Report/Improvement Plan (AAR/IP) aligns event objectives with preparedness doctrine and related frameworks and guidance. Event information required for preparedness reporting and trend analysis is included; users are encouraged to add additional sections as needed to support their own organizational needs.

## EVENT OVERVIEW

<b>Event Name</b>	Ozarks Amphitheater Rucker
<b>Event Dates</b>	August 20, 2022
<b>Scope</b>	Camden County Emergency Management Agency operated from 4:30 pm to 10:00 pm.
<b>Focus Area(s)</b>	Severe weather watch/Event Support
<b>Capabilities</b>	Intelligence & Information Sharing, Operational Coordination, Operational Communication, Public Information and Warning, Situational Assessment
<b>Objectives</b>	<ul style="list-style-type: none"> <li>-Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.</li> <li>-Analyze crowd ingress and egress for future emergency evacuation plans and procedures.</li> <li>-Provide additional support and resource access to other first responder agencies.</li> </ul>
<b>Threat or Hazard</b>	potential for severe weather, crowds, traffic
<b>Scenario</b>	Camden County EMA staff was on scene to oversee and advise on any possibility of severe weather potential, provide immediate and direct access to the NWS Springfield office, provide immediate and direct access to warnings/alerts for the venue via the Hyper-Reach event code concert2022, analyze crowd ingress and egress for future emergency evacuation plans and procedures, and provide additional support and resource access to other first responder agencies during the August 20, 2022 The Black Crowes concert at the Ozarks Amphitheater.
<b>Sponsor</b>	Ozarks Amphitheater via MOU with Camden County EMA
<b>Participating Organizations</b>	Camden County EMA, National Weather Service
<b>Point of Contact</b>	Sam Henley, Director Duty Cell 573-836-0178 Camden County, MO Emergency Management Agency Office 573-346-7108 sam_henley@camdenmo.org

## ANALYSIS OF CAPABILITIES

Aligning event objectives and capabilities provide a consistent taxonomy for evaluation that transcends individual events to support preparedness reporting and trend analysis. Table 1 includes the event objectives, aligned capabilities, and performance ratings for each capability as observed during the event and determined by the evaluation team.

Objective	Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.	Intelligence & Information Sharing, Operational Coordination, Operational Communication,	P			
Provide additional support and resource access to other first responder agencies	Intelligence & Information Sharing, Operational Coordination, Operational Communication	P			

Table 1. Summary of Core Capability Performance

**Ratings Definitions:**

**Performed without Challenges (P):** The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

**Performed with Some Challenges (S):** The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.

**Performed with Major Challenges (M):** The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

**Unable to be Performed (U):** The targets and critical tasks associated with the capability were not performed in a manner that achieved the objective(s).

The following sections provide an overview of the performance related to each event objective and associated capability, highlighting strengths and areas for improvement.

## 1. Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

### **Communications**

#### **Strengths**

The full capability level can be attributed to the following strengths:

Strength 1: Camden County EMA maintained the ability to communicate with concert-goers through our mass notification system; Hyper-Reach.

Strength 2: The Camden County EMA maintained the ability to reach concert-goers in the event of inclement weather through social media; Facebook.

Strength 3: Camden County EMA maintained the ability to communicate with our first responders through the use of county equipment.

Strength 4: Communications with the NWS Springfield office via NWSChat Live, direct phone communications with the NWS weather desk, and NWS meteorologists via cell phone.

#### **Areas for Improvement**

The following areas require improvement to achieve the full capability level:

Area 1: N/A

Reference:

Analysis:

### **Equipment/Hardware/Software**

#### **Strengths**

The full capability level can be attributed to the following:

Strength 1: Camden County EMA maintained laptop computers and other equipment to monitor NWSChat Live and the potential for inclement weather.

Strength 2: Camden County EMA maintained county emergency equipment and vehicles for possible deployment for the county while working with OA.

Strength 3: Camden County EMA maintained MoSWIN-capable radios for interoperability.

Strength 4: OA provided the Camden County EMA with one of the amphitheater's radios for interoperability.

**Areas for improvement**

The following areas require improvement to achieve the full capability level:

Area 1: **N/A**

Reference:

Analysis:

	<b>Issue/Area for Improvement</b>	<b>Corrective Action</b>	<b>Capability Element</b>	<b>Primary Responsible Organization</b>	<b>Organization POC</b>	<b>Start Date</b>	<b>Completion Date</b>

**APPENDIX B: EVENT PARTICIPANTS**

<b>Participating Organizations</b>
<b>Federal</b>
National Weather Service via CC EMA
<b>State</b>
None
<b>Camden County</b>
Camden County Emergency Management Agency
First responder agencies as needed
<b>Other participants</b>
Ozarks Amphitheater