



**Camden County, MO**  
**Emergency Management Agency**  
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**Ozarks Amphitheater-Cody Johnson**  
**Concert**  
**September 17, 2022**  
**AFTER ACTION REPORT**

Prepared by  
EMA Director Sam Henley



**Executive summary** – Camden County EMA staff was on scene to oversee and advise on any possibility of severe weather potential, provide immediate and direct access to the NWS Springfield office, provide immediate and direct access to warnings/alerts for the venue via the Hyper-Reach event code concert2022, analyze crowd ingress and egress for future emergency evacuation plans and procedures, and provide additional support and resource access to other first responder agencies during the September 17, 2022 Cody Johnson concert at the Ozarks Amphitheater.

In addition to all previous responsibilities for prior concerts, this concert attendance included Steve Runnels, Warning Coordination Meteorologist for the NWS Springfield office, to provide direct weather-related information to the Camden County EMA and Ozarks Amphitheater. Steve was on scene due to attendance levels of 6,500+ people (as requested by the Camden County EMA). Along with providing the weather updates for the concert, Steve also provided further insight into software used by the NWS. Steve also participated in a video for the Camden County EMA and NWS encouraging other EMAs and first responder agencies to utilize the Event Support system. While on scene, Steve was able to observe interactions between the Camden County EMA and Ozarks Amphitheater staff, as well as bands’ tour managers and heads of security to gain a better understanding of how integral weather support is in protecting not only the lives of concert-goers and the bands, but also an extensive amount of equipment.

Also in attendance was a member of the Boy Scout Troop 29 of Camdenton and his mother. Boy Scout Grant (and his father, Eric) reached out to the Camden County EMA a week prior to the concert requesting assistance for Grant to earn his Emergency Preparedness badge. The requirement he requested assistance with is number 7a, which states:

“Take part in an emergency service project, either a real one or a practice drill, with a Scouting unit or a community agency.”

Director Sam Henley, Grant, and Eric brainstormed a number of ideas to assist not only Grant in getting the Emergency Preparedness badge, but other members of Troop 29. After speaking with Tom Abbett at Ozarks Ampitheater, the EMA was able to secure permission to allow Grant and one of his parents (his mother, Suzanne) access and the opportunity to perform an emergency preparedness activity during the Cody Johnson concert. This activity entailed three parts as described below.

1. Locate 2+ possible rally points for families who are attending a concert at the Ozarks Ampitheater in case they are separated during an emergency.
2. Record a short video for release on social media describing Grant’s efforts.



3. Work with a member of staff on observing crowd movement for potential emergency evacuations.

**Observations** – The EMA staff provided all promised services agreed to in the MOU signed by both parties.

The After-Action Report/Improvement Plan (AAR/IP) aligns event objectives with preparedness doctrine and related frameworks and guidance. Event information required for preparedness reporting and trend analysis is included; users are encouraged to add additional sections as needed to support their own organizational needs.

## EVENT OVERVIEW

<b>Event Name</b>	Ozarks Amphitheater Cody Johnson
<b>Event Dates</b>	September 17, 2022
<b>Scope</b>	Camden County Emergency Management Agency operated from 3:30 pm to 11:30 pm.
<b>Focus Area(s)</b>	Severe weather watch/Event Support
<b>Capabilities</b>	Intelligence & Information Sharing, Operational Coordination, Operational Communication, Public Information and Warning, Situational Assessment
<b>Objectives</b>	-Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU. -Analyze crowd ingress and egress for future emergency evacuation plans and procedures. -Provide additional support and resource access to other first responder agencies.
<b>Threat or Hazard</b>	potential for severe weather, crowds, traffic
<b>Scenario</b>	(See Executive Summary above.)
<b>Sponsor</b>	Ozarks Amphitheater via MOU with Camden County EMA
<b>Participating Organizations</b>	Camden County EMA, National Weather Service, Boy Scout Troop 29 of Camdenton, Cody Johnson's security detail
<b>Point of Contact</b>	Sam Henley, Director Duty Cell 573-836-0178 Camden County, MO Emergency Management Agency Office 573-346-7108 sam_henley@camdenmo.org

## ANALYSIS OF CAPABILITIES

Aligning event objectives and capabilities provide a consistent taxonomy for evaluation that transcends individual events to support preparedness reporting and trend analysis. Table 1 includes the event objectives, aligned capabilities, and performance ratings for each capability as observed during the event and determined by the evaluation team.

Objective	Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.	Intelligence & Information Sharing, Operational Coordination, Operational Communication,	P			
Provide additional support and resource access to other first responder agencies.	Intelligence & Information Sharing, Operational Coordination, Operational Communication	P			
Assist Boy Scout in earning Emergency Preparedness badge to attain Eagle Scout promotion.	Intelligence & Information Sharing, Operational Coordination	P			

Table 1. Summary of Core Capability Performance

**Ratings Definitions:**

**Performed without Challenges (P):** The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

**Performed with Some Challenges (S):** The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. The performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.

**Performed with Major Challenges (M):** The targets and critical tasks associated with the capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.

**Unable to be Performed (U):** The targets and critical tasks associated with the capability were not performed in a manner that achieved the objective(s).

The following sections provide an overview of the performance related to each event objective and associated capability, highlighting strengths and areas for improvement.

## 1. Advise on any possibility of severe weather potential utilizing tools set up for the venue via MOU.

The strengths and areas for improvement for each capability aligned to this objective are described in this section.

### **Communications**

#### **Strengths**

The full capability level can be attributed to the following strengths:

Strength 1: Camden County EMA maintained the ability to communicate with concert-goers through our mass notification system; Hyper-Reach.

Strength 2: The Camden County EMA maintained the ability to reach concert-goers in the event of inclement weather through social media; Facebook.

Strength 3: Camden County EMA maintained the ability to communicate with our first responders through the use of county equipment.

Strength 4: Communications with the NWS Springfield office via NWSChat Live, direct phone communications with the NWS weather desk, and NWS meteorologists via cell phone.

#### **Areas for Improvement**

The following areas require improvement to achieve the full capability level:

Area 1: N/A

Reference:

Analysis:

### **Equipment/Hardware/Software**

#### **Strengths**

The full capability level can be attributed to the following:

Strength 1: Camden County EMA maintained laptop computers and other equipment to monitor NWSChat Live and the potential for inclement weather.

Strength 2: Camden County EMA maintained county emergency equipment and vehicles for possible deployment for the county while working with OA.

Strength 3: Camden County EMA maintained MoSWIN-capable radios for interoperability.

Strength 4: OA provided the Camden County EMA with one of the amphitheater's radios for interoperability.

Strength 5: The Lightning Tracker app was a helpful additional warning system that was easy to use, came at no cost to the Camden County EMA nor to OA, and was extremely accurate.

### **Areas for improvement**

The following areas require improvement to achieve the full capability level:

Area 1: N/A

Reference:

Analysis:

### **Assist Boy Scout in earning Emergency Preparedness badge to attain Eagle Scout promotion**

#### **Strengths**

The full capability level can be attributed to the following:

Strength 1: Grant was able to find three possible rally points for families who are attending a concert at the Ozarks Amphitheater in case they are separated during an emergency.

Strength 2: Grant and the EMA staff recorded a short video for release on the Camden County EMA Facebook page describing Grant's efforts.

Strength 3: Cody Johnson's head of security learned about Grant's effort to obtain the Emergency Preparedness badge and wanted to assist. He invited Grant on security walkthroughs before and during Cody Johnson's performance.

### **Areas for improvement**

The following areas require improvement to achieve the full capability level:

Area 1: N/A

Reference:

Analysis:

	<b>Issue/Area for Improvement</b>	<b>Corrective Action</b>	<b>Capability Element</b>	<b>Primary Responsible Organization</b>	<b>Organization POC</b>	<b>Start Date</b>	<b>Completion Date</b>

**APPENDIX B: EVENT PARTICIPANTS**

<b>Participating Organizations</b>
<b>Federal</b>
National Weather Service Springfield, MO office
<b>State</b>
None
<b>Camden County</b>
Camden County Emergency Management Agency
First responder agencies as needed
<b>Other participants</b>
Ozarks Amphitheater
Boy Scout Troop 29 of Camdenton
Cody Johnson and staff